

**SECTION 6: ORGANIZATION**

**Policy 6.39: Handling of Public Concerns**

***Supporting Policies***

[6.27.02 Workplace Harassment](#)

[6.49 Safe Schools](#)

***Supporting Procedures***

***Supporting Protocols***

***Supporting Templates and Forms***

***Guidelines, Checklists and Other Board Resources***

[How to Get Help with A Concern Guideline](#)

[Restorative Approach](#)

***External Resources***

*Approved by Board Resolution #111-2015 06 16*

*Amended by Board Resolution #010-2021 01 19*

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**POLICY STATEMENT**

The Algoma District School Board (ADSB) is committed to encouraging a strong relationship with parents, students and community members and is committed to addressing public concerns in a fair, respectful and effective manner.

**GUIDING PRINCIPLES:**

ADSB is guided by its approved Mission, Vision and Strategic Priorities while addressing public concerns.

ADSB is committed to resolving concerns through a variety of restorative practices.

It is the practice of the ADSB that public concerns and questions be dealt with at the level closest to the issue as per the [How to Get Help with A Concern Guideline](#).